

Privacy Policy

Last updated: June 22th, 2018

Native Grid LLC, a Delaware limited liability company ("Setka" or "We") respects your privacy and is committed to protecting it through our compliance with this policy. This Privacy Policy provides information on how we collect personal data, and how we use that data. This policy describes the types of information we may collect from you or that you may provide when you use the "Setka Editor" (the "Service") and the web site located at editor.setka.io (the "Site") and our practices for collecting, using, maintaining, protecting and disclosing that information.

Our Terms of Service ("Terms") is incorporated herein by reference and is available at

<https://editor.setka.io/terms/Terms-and-Conditions-Setka-Editor.pdf>. All defined terms in the Privacy Policy shall have the same meaning as defined in the Terms.

By using our Services and the Site, you consent to the collection, transfer, storage disclosure, and use of your Information in the manner set out in this Privacy Policy. If you do not consent to the use of your Information in these ways, please stop using the Services and the Site.

Definitions

- "Non-Personal Data" is information that is in no way personally identifiable and that is obtained automatically through your simple use of the Site with a web browser or the Service.
- "Personal Data" is non-public information that is personally identifiable and obtained in connection with providing the Service to You.
- "Non-Personal Data" and "Personal Data" are jointly referred to as the "Information" or "Data".

The type of information we collect

We collect both Non-Personal Data and Personal Data.

Non-personal Data.

When you enter the Site, We collect Non-Personal Data such as your browser type and IP address.

Our Site may use certain cookies. Cookies are small text files placed on your device when you visit the Site, in order to track use of the Site. Cookies allow us to distinguish you from other users of our Service, which helps us to provide you with a good experience when you browse our website and also allows us to improve our Service. By visiting the Site or using the Service you agree to the use of cookies in your browser.

We also collect information about your WordPress version, your active WordPress theme and your plugin's activation date.

Please note that we use Google Analytics in order to collect data about clicks on certain interface elements.

Account Information

When you register in our Service, You must provide us the following information to create an account: name, email address, company name, domain name, credit card information.

Transactional Information.

Certain features of the Service are available for a fee. In processing payment for such additional services we will collect certain information necessary to complete your purchase ("Transactional Information"). This information may include your name, billing address, email address, phone number, and credit card information, such as type of credit card, name on card, card number, validation number, and expiration date. We may retain Transactional Information as long as is necessary to fulfill the purposes specified in this Privacy Policy and for recordkeeping, subject to statutory or regulatory retention requirements and legitimate business needs. We may collect information related to your transactions performed using the Service (the "Transaction Data"). We may use your Transaction Data to improve your experience with the Service, including to deliver advertisements to your mobile communications device from third parties or merchants (with whom we have contracted).

Please be aware that we use Stripe to process payments. Your payment information and email is subject to their [privacy policy](#).

Customer Data

We collect and store content that our Customers post, send, receive and share through the Service. This content includes any information about you that our Customers may choose to include.

All such information is owned and controlled by our Customers, who are the data controllers for such information with respect to EU data protection law. We store and process Customer Data on the basis of instructions from our Customers. If we receive a data subject request, we may point you in the direction of its Customer, as the Customer is the controller of the Customer Data. Where we act as a Data Processor to our Customers, we process the data collected through our Services only on behalf of our Customers, work strictly in accordance with their instructions as Data Controllers, and do not use any personal information for our own purposes.

We do not choose the information that will be sent to us by our Customers and follow the instructions of our Customers in connection with the use of such information

Information you provide through our support channels:

We also provide our customer support, where you may choose to submit information regarding a problem you are experiencing with a Service. You will be asked to provide contact information, a summary of the problem you are experiencing, and any other documentation, screenshots or information that would be helpful in resolving the issue.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To present our Site and Service to you
- To operate and improve the Site and the Service;
- To provide you with information, products or services that you request from us
- To provide and improve customer service
- To track use of the Services;
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us,
- To comply with applicable laws, regulations, and legal process
- For direct marketing unless you let us know that you do not wish to receive such marketing, or marketing fr
- To provide you with notices
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

Disclosure of your Information

We may share the information we collect from you with third parties as detailed below:

- We may disclose your information to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries. We also may share personal information with a successor if all or part of our business is sold, merged, dissolved, acquired, or in a similar transaction, or in the event of a corporate reorganization.
- We share and give access to personal information to our employees in the course of operating our businesses.
- We may disclose the information if we reasonably believe disclosure is in accordance with or required by any applicable law, regulation or legal process:

We also engage certain onward sub-processors that may process personal data submitted to our services. These sub-processors are listed below, as may be updated by Setka from time to time:

Google Inc.

Amazon Web Services, Inc.

Intercom, Inc.

Zendesk Inc.

Stripe, Inc.

HubSpot, Inc.

Data security

We undertake commercially reasonable and industry-standard physical, managerial, and technical safeguards to preserve the integrity and security of your information. Personal Data and backups are stored in protected databases located behind a firewall and with both physical and software-based access controls.

Our Policy Toward Children Under 13 Years Of Age

The Service is not directed to children under 13 years of age. If you become aware that your child under 13 has provided us with personal information without your consent, please contact us at info@setka.io. We do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we take steps to remove such information and terminate the child's account. By using the Service, you are representing to us that you are not under the age of 13. If you are under 13 years of age, you are not authorized to use the Service and must immediately delete the Plugin. We recommend that minors, who are 13 years old but under 18 years old, ask their parents or legal guardians for permission before sending any information about themselves to us or anyone else through the Service.

International Users

Your Personal Data may be stored and processed in any country where we have facilities, and by using the Service you consent to the transfer of your Personal Data to countries, including the United States, which may be outside of your country of residence and may provide for different and less stringent data protection rules than in your country. If you object to your Personal Data being transferred or used as described in this Privacy Policy, please do not use the Service and immediately delete the Plugin.

Your Consent

By using the Service, you agree to the terms of this Privacy Policy as they may be amended as necessary. Any dispute over privacy is subject to this Privacy Policy and the Terms of Use, which include limitations on damages and application of the law of the State of California.

Control your personal information

We respect your privacy rights and provide you with reasonable access to your personal data that you have provided or we have collected through your use of our Services. If you wish to access or amend any other personal data we hold about you, or to request that we delete or transfer any information about you, you may contact us.

Please note that we do not choose the information that will be sent to us by our Customers and follow the instructions of our Customers in connection with the use of Customer Data.

Changes to our Privacy Policy

If we change our Privacy Policy, we will post those changes on this page to keep you aware of what information we collect, how we use it and under what circumstances we may disclose it. Changes to this Privacy Policy are effective when they are posted on this page.

Contact

Should you have any questions regarding this privacy policy you may contact us using the email address below:

hello@setka.io